

Women's Health Specialists of Dallas, PA
Drs. Brough, Angel, Blewett and Remedios
8160 Walnut Hill Lane, Suite 200
Dallas, Texas 75231

Welcome

Thank you for choosing Women's Health Specialists of Dallas, PA. We think you will find we do things a bit differently - maybe even old-fashioned. Because, we believe that health care involves caring, that your doctor should know more about you than what's on your chart, that there's always time for a smile, and that the personal touch isn't a luxury, it's a necessity.

You will find that the physicians of Women's Health Specialists of Dallas, PA provide a complete range of services, including women's health, adolescent gynecology, menopause, family planning and more. We also offer the convenience of our own Surgery Center which provides convenience for our patients on certain procedures.

We also believe you should be able to get the information you need just as easily. If you have a question, please call us at 214-363-4421, Monday through Friday, 8:30am - 5:00pm, we do close for lunch from 12:00pm – 1:00pm. For emergencies occurring after hours and on weekends, our doctors can be reached through the answering service at 214-363-4421.

Welcome to Women's Health Specialists of Dallas, PA family of patients. We hope this information will help you get the most out of our services.

Prescriptions

You can get prescriptions refilled by having your pharmacy fax a request to us at 214-987-1657. It's a good idea to ask for a refill before your medication runs out. (Refills can't be given if you haven't seen the doctor in a year or more.) It may take up to 72 hours to process your request.

Medical Questions

Our nurses will be glad to answer your medical questions during office hours. So if you have a health question or concern, don't worry, pick up the phone and call us at 214-363-4421.

Results of Laboratory Tests

Our automated Lab Retrieval System allows you get your tests results over the phone - 24 hours a day, seven days a week. Simply call and enter your Social Security number. It's quick, convenient, and confidential.

Your results will be available as soon as they are received from the laboratory and reviewed by your doctor. Result turn-around time varies based on the test ordered. And of course, we'll call you immediately if your results require immediate attention or medication.

Appointments

When you call for an appointment, please tell our staff the nature of your appointment and the name of your doctor. If your appointment is for a special procedure, please be sure to tell us the name of the procedure so the right amount of time can be set aside. If you are unable to keep your appointment, please contact our appointments department as soon as possible. We do require a 24 notice if you need to cancel/reschedule an appointment. If we do not receive a 24 hour notice, there will be a \$25 charge added to your account.

On Your First Visit

Please try to get here 15-20 minutes early. Please have all of your registration materials and Digichart medical record information completed prior to your arrival at the office. If you are unable to complete your Digichart electronic medical record prior to your visit, please arrive 45 minutes early, so that you may complete the electronic chart in our office. And if you are under the age of 18, we need you to bring written parental consent.

Parking

Parking for our office is accessed from Walnut Hill Lane. We are located in the Margot Perot Building. There is a charge for parking.

Waiting Time

We do our best to keep you from waiting too long. But sometimes, emergencies can cause unforeseen delays. If our receptionist receives sufficient notice, she will call you to advise you of any delays and offer you another appointment. If you're on a tight schedule, you might want to call us before your appointment to make sure your doctor hasn't been delayed.

Payment for Services

Please become familiar with our Financial Policies Statement. This document provides details of the specific policies of the office. A copy of this statement is available at our office and on our website. If you have questions about your bill, please call (214)363-4421, Monday through Friday, from 8:30am to 5:00pm.

Insurance

We accept most major health plans. If our office isn't listed in your health plan's provider directory, please call them. We're always adding new health plans and we may have just added yours.

Confidentiality

We commit to keeping your medical records confidential. The information in them will never be released to any person or organization without your written permission. You will receive a copy of our Privacy Notice at your first visit. The 'Acknowledgement Form' you will be asked to sign includes the option for you to designate the names of other people that you may want to be able to access your information (i.e., family, etc.). Copies of these forms are also available on our website.

“www.whsdallas.com”

Please visit our website for additional detailed information about our practice. Information you will find there include physician profiles, health information, forms, and directions to the office.

Suggestions

We want to know what you think about our services. Your input helps us maintain the highest quality of patient care.